

From: Michael McCartney
To: Mike Powell
Date: 11/30/02 11:33PM
Subject: constant phone calls

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Federal Communications Commission
Office of the Secretary

Hello Chairman Powell,

Thank you for allowing communication to you via email.

My request is simple....maybe. It seems we are getting inundated with phone calls from automatic telephone systems from telemarketers. I know we're not alone in this problem.

What are recourses we can pursue to be removed from these call lists? It wouldn't be so bad but often when we receive the calls there is no one on the other end and so I can't even respond to anyone to request our name be removed from their list.

It was explained to me that the people who program these calls set the computer program to call hundreds of numbers and generally the first ones with a vocal response are transferred to an operator..the rest get silence.

It's irritating to get up at 10 or 11 at night to answer a phone call that isn't pertinent to our lives.

I think America is getting tired of being spammed. both on the phone and through email.

Thanks for letting me air my complaint.

Patricia McCartney
East Lansing, MI

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